

## YOU SAID, WE DID (September 2021) Parental Feedback on SWB Vision & Mission



YOU SAID	WE DID		
Sometimes it's difficult to get through on reception phone lines	Extra staffing now on reception desk at busy times. Voice mail facility now available. All staff emails now published on website		
<ul> <li>It gets very busy at the front of school at the end of the day with all the cars parked there. When all students return in September we are worried. There is dangerous parking outside of school at the end of the day – students walking in road.</li> </ul>	We have added safety fencing at the front of school and it is now completely car free at the end of the day		
<ul> <li>Can we have more parental involvement and come into the school more often?</li> </ul>	<ul> <li>A new Parents Forum will begin at the end of September run by Mrs Hughes. Parents will be invited in to discuss a range of topics with a drink and some cakes.</li> </ul>		
Following COVID, can you offer more mental health support?	We have a wide variety of support available at varying levels. We have increased the counselling services we offer and now work with Bilston Community Church to offer mentoring sessions also. Our CORE offer has increased the amount of education and information sharing around mental health.		
<ul> <li>Can you consider the needs of gender neutral students?</li> </ul>	We have made physical changes to the building during the summer and now have demarcated gender neutral toilets and changing facilities. We have a diversity working group that includes support and development of inclusive practice.		
<ul> <li>Can we have more guidance on safe use of social media and dangers of strangers?</li> </ul>	CORE lessons now cover this for all year groups. We also have invested in the Safer Schools App whereby notifications, training and advice are available to parents and students.		
Girls should be allowed to go to the toilet when on menstrual cycle.	Time is given during lesson change over to quickly go to the toilet – this is at least every hour. Students are generally not allowed out of lessons to go to the toilet, without a medically authorised toilet pass. However, in all circumstances students should be allowed out if they are in compromising situations regarding this.		



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•	I am worried about my child when there are	•	This has not been sought by the academy. The
	always Police outside of the academy.		Police have requested they patrol outside at
			the end of the day due to local priorities
			around County Lines.

- Can you offer more life skills to the children? (Banking, credit cards)
- SWB6th students started life skills preparation earlier in year 12 than before, with guest speakers in to discuss Student finance and UCAS applications. Year 13 start University preparation earlier than before. Part of both years CORE offer is that they study how to budget and look at everyday elements of good finance habits.
- Can we buy the school uniform online?
- As well as San's Kidzwear
   (https://m.facebook.com/San'kidzwear.co.uk)
   official Ormiston SWB Academy uniform can now be purchased online and in-store from Crested Schoolwear
   (https://www.crestedschoolwear.co.uk).
- Sometimes I get confused by the reports that come home. Can I have some information and guidance on what it means?
- Yes, the Senior Leadership Team will be releasing a video on reports and what information it is showing to support your conversations at home. This will be specific to KS3 and KS4.
- I don't understand the 9 1 grading system at GCSE. Can I get some help?
- Yes, the Senior Leadership Team will be releasing a short video on what the 9 – 1 systems means for your child. If you have any further questions please direct them to Mr Crawley: icrawley@oswba.co.uk